

Pensions Board updates

To the Retired Clergy Association

1 October 2024

Housing Updates

Demand

- Continuing to support retirees with Church housing
- Including assisting clergy in securing an alternative to rental to meet their retirement plan (e.g. buying for retirement).
- Continuing to encourage earlier planning:
 - 15 pre-retirement courses attended, with more in the pipeline
 - Letter written to all clergy c.5 years to go to retirement

Resident satisfaction

- Pilot survey undertaken in Winter 2023/4
- 81% of respondents were satisfied or very satisfied with the service they receive
- Further full survey due to go out in October – combined with Pensions

Maintenance contract

- Current contract with Sanctuary due to end 31 March 2025
- Resident panel engaged on requirements for new arrangements
- Procurement process underway for new partner(s)
- New arrangements to be shared with residents early in the New Year
- Until then customers asked to continue to report all repairs to Sanctuary as normal

Housing Updates

Community Living

- Currently few vacancies: waiting lists open
- Open days held across the Summer
- Major works underway at Capel Court to replace heating system
- Rolling investment programme e.g. investing in refresh of kitchens at Stuart Court

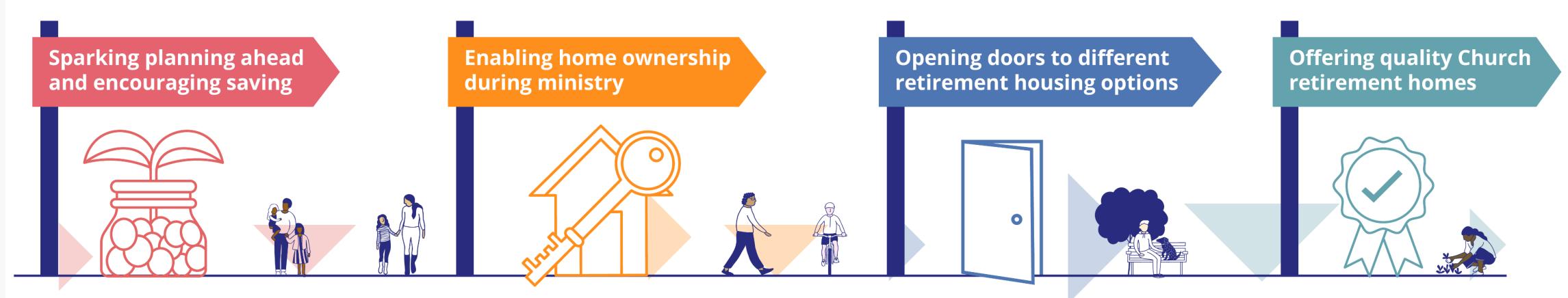
Resident Panel

- Continues to go from strength to strength
- In person meeting held in July
- Recent topics of discussion include:
 - Funding for Church retirement housing
 - Future maintenance contracts
 - Supporting moves in retirement
 - The updated housing bulletin



Manormead open afternoon
10 July 2024

Enabling choice



850 responses on ideas

1380+ responses to retirement survey

- Responses will help inform upcoming national Church funding discussions
- Discussions start Autumn 2024
- Our aim – to secure sufficient funding towards Church retirement housing and new choices

Pensions update

PensionsOnline

- More than 13,500 clergy registrations of which almost 7,700 are pensioners
- More than 5,000 updates to nomination forms
- More than 6,000 clergy retirement illustrations run
- Adding new functionality

Responsible Investment

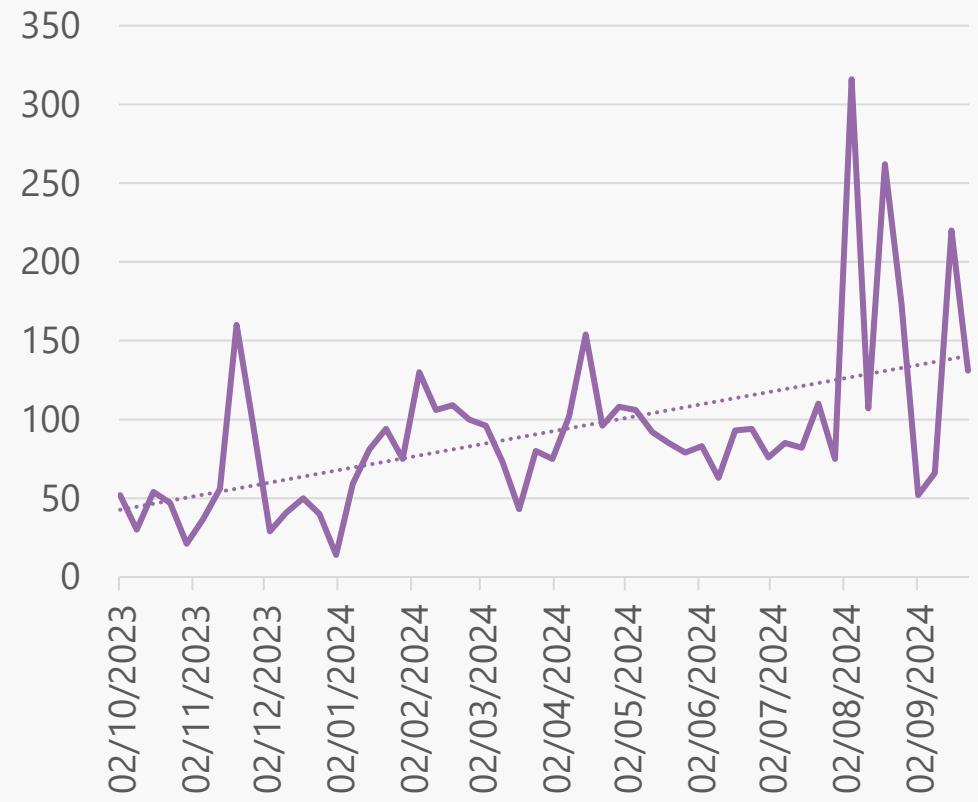
Recent milestones

- Retained signatory of UK Stewardship Code
- Launched Fair Reward Framework
- Institutional Investor Award on 'Engagement and Stewardship' for our [Climate Action Plan](#)

Synod motion

- Work underway (see [GS Misc 1391](#)) ahead of triennium funding discussions

Retirement Illustrations run using PensionsOnline



Retirement Officers' Network

Zoom meeting planned for
Thursday 24 October

10am - 12pm

Further in person session
Spring 2025

Agenda likely to include:

- **Pensions & Housing** general updates
- Deep dive into **Community Living**
- **Retirement Officers' Job descriptions** – update from Julian Hubbard
- **Navigating** GDPR including getting to:
 - An up-to-date national list of officers
 - Officers based in diocesan systems
 - Data sharing agreements, privacy notices etc.

The Church of England Pensions Board is a registered charity number 236627

www.churchofengland.org/pensions
www.churchofengland.org/housing

pensions@churchofengland.org
housing@churchofengland.org

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